#141605 - Appeals   Follow

Update Case

Case Details ⊟

Topic	System Problem Report - Other	**Form Type**	FCC Form 471
Status	Pending USAC	**Form Number**	161039095
Priority	High	**Created By**	Manuel Figueroa
Inquiry Type	Web	**Created On**	12/20/2016 3:39 PM EST
		Organization	Virtual Educational Resources Network, Inc.

Case Description ⊟

Description   Hello

I'm trying to submit an appeal for a VERNET organization and in the denieds FRN I don't see the application number which is: 1699084257   161039095

Would you please help me so I can submit the appeal before December 29, 2016.

Thank you

Case Artifacts ⊟

Documents

Name	Uploaded By	Upload Date ↓
Application Number missed	Manuel Figueroa	12/22/16 1:55 PM
Application Number missed	Manuel Figueroa	12/21/16 1:16 PM

Attachment	Attachment Type
No items available	

Case Thread ⊟

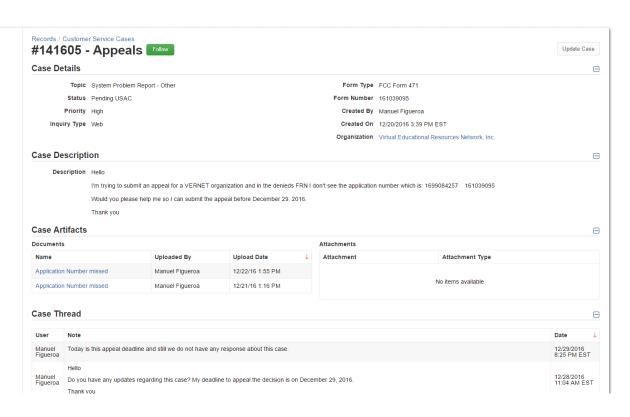| User	Note	Date ↓
Manuel Figueroa	Today is this appeal deadline and still we do not have any response about this case.	12/29/2016 8:25 PM EST
Manuel Figueroa	Hello Do you have any updates regarding this case? My deadline to appeal the decision is on December 29, 2016. Thank you	12/28/2016 11:04 AM EST

Manuel Figueroa	Hello Do you have any updates regarding this case? My deadline to appeal the decision is on December 29, 2016. Thank you	12/26/2016 6:54 PM EST
USAC	Your inquiry has been received. In order to provide you with a thorough and accurate response, we are currently researching your issue. We will provide a response as soon as we have more information.	12/22/2016 1:56 PM EST
Manuel Figueroa	No, appears the same message. Attached you will see the screenshot.	12/22/2016 1:55 PM EST
USAC	Manuel, On the search filter try just searching by entering the FRN, not the 471 application. Let us know if that works.	12/22/2016 1:36 PM EST
Manuel Figueroa	When I'm trying to file an appeal I don't see it in the list of application numbers and FRN.	12/22/2016 1:20 PM EST
USAC	Manuel, Where is the Form 471 missing? is this when trying to file an appeal or where?	12/22/2016 12:01 PM EST
Manuel Figueroa	Yes, this Application Numbers and FRN's are missing from our list: Application Number: 161039095 FRN: 1699084257	12/22/2016 11:55 AM EST
USAC	Manuel, Where is it that the Form 471 is missing from?	12/22/2016 11:02 AM EST
Manuel Figueroa	Attached you will find the application that I'm referring to that is missing. Thank you	12/21/2016 1:16 PM EST
	Manuel, ny decision made by USAC or the Schools and Libraries Program regarding eligibility, funding, or payment recovery, can be appealed by the impacted party. USAC must receive a complete appeal within 60 days of the issuance of the decision by USAC; e.g., a FCDL must be appealed within 60 days of the date of the FCDL. To allow sufficient time for review, USAC encourages applicants to submit appeals as soon as possible following USAC's decision. Failure to provide all required documentation within 60 days of USAC's decision will result in dismissal of the appeal. See 47 C.F.R. Section 54.719-54.725 for the FCC's rules on filing an appeal. Additional information about appeals appears on the following page on the Schools and Libraries website: http://www.usac.org/sl/about/program-integrity/appeals.aspx Please note: Appeals for FY2016 FRNs should not be submitted as instructed on the above web page. Appeals for FY2016 FRNs must be filed in EPC. There are three paths to beginning an appeal in EPC: 1. You can reach it from the Landing Page. Click Appeal in the list of options at the top right, OR	12/21/2016

1. Enter the application Nickname, Funding Year, and Main Contact Person
2. Click Continue.
3. Use the Search Filter to find the FRN(s) that you would like to appeal.
4. Place a checkmark next to the FRN(s) and click Add (n) FRNs.
5. To remove an FRN(s), place a checkmark next to it and select Remove (n) FRNs.
6. Click Continue.
7. Choose the Appeal Type from the drop-down menu.
8. Enter up to 2000 characters in the Narrative field.
9. Attach any supporting documentation using the Upload Document section.
10. Click Submit.
11. Confirm that you would like to submit an Appeal.
12. Click the link to continue to the Appeal.
13. From Related Actions, the applicant can Add Documents and Comment, Respond to Inquiries, or Apply Summer or Winter Deferral.
14. On the left hand side of the page, you can view the Associated FRNs for your appeal, Supporting Documents & Comments, or Review Inquiries for your appeal.

Case Contact